

# Accessibility Statement for Victoria House

15 Bath Street, Southport, PR9 0DP

At Victoria House, we are committed to ensuring that all our guests have a comfortable and enjoyable stay. We aim to provide an inclusive and accessible environment for everyone, regardless of their abilities or disabilities. Here is an overview of the accessibility features within the property:

## Entrance:

- The building entrance has 2 steps.

## Ground Floor:

- A large open kitchen lounge is situated on the ground floor.
- French doors lead out onto the decking in the garden.
- There are 3 steps leading from the decking to the hot tub, with 2 additional steps to climb into the hot tub.

## First Landing:

- 15 steps lead to the first landing.
- The first main bathroom is accessible with an additional 2 steps, along with a separate toilet.
- 4 more steps lead to the second landing, which provides access to two large bedrooms and one single room.

## Second Landing:

- 4 steps lead to the second landing.
- This landing provides access to two large bedrooms and one single room.

## Third Landing:

- 13 steps lead to the third landing.
- Off this landing, there is 1 step leading into the second main bathroom, which includes another toilet.

## Fourth Landing:

- 4 steps lead to the fourth landing.
- This landing provides access to two large bedrooms and one single room.

## General Information:

- Handrails are installed on staircases for additional support.
- Lighting is well-lit throughout the property.
- Doorways are wide enough to accommodate mobility aids.

## Outdoor Features:

- The garden area includes a hot tub, table and chairs.
- Please exercise caution and inform us of any specific requirements related to outdoor facilities.

## Contact Information:

- For any questions or assistance regarding accessibility, please contact Southport Holidays on 07985588473
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We continuously strive to improve our accessibility features, and we welcome feedback. Your input helps us enhance the overall experience for everyone.

We look forward to welcoming you to Victoria House and ensuring you have a memorable and comfortable stay.

